

# Helpful Contact Numbers

## Blue Cross and Blue Shield of Illinois

Individual and Family Plans	Contact Information
<b>ACA (Health Reform) Education Hotline</b>	(888) 809-2810
<b>New Enrollment</b>	(855) 404-2227
<b>Member Customer Service</b>	(800) 538-8833
<b>Away From Home Care<sup>®</sup></b> (away from home urgent care)	Call the toll free number on the back of your ID card
Plans	
<b>Medicare Plans</b>	(855) 204-1846
Dental Plans	
<b>Dental Customer Service</b>	(800) 367-6401
<b>Dental Sales</b>	(800) 367-6401
Additional Contact Information	
<b>Illinois Department of Insurance</b>	Chicago (312) 814-2420 Springfield (217) 782-4515
<b>Blue Access for Members<sup>SM</sup> (BAM<sup>SM</sup>)</b>	<a href="http://bcbsil.com/member">bcbsil.com/member</a>
<b>Blue365<sup>®</sup> Deals</b>	(855) 511-BLUE
<b>Membership Address</b>	Blue Cross and Blue Shield of Illinois P.O. Box 3004 Naperville, IL 60566-9747 Attn: Membership
<b>Claims Address</b>	Blue Cross and Blue Shield of Illinois P.O. Box 805107 Chicago, IL 60680-4112

### Questions?

Visit [ThinkBlueIL.com](http://ThinkBlueIL.com) or call **888-809-2810** 8 am to 5 pm CT



BlueCross BlueShield of Illinois

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The information provided in this document is based on current information, should not be considered comprehensive and should not be relied upon for benefit decisions.

Blue Cross and Blue Shield of Illinois, a Division of Health Care Service Corporation, a Mutual Legal Reserve Company, an Independent Licensee of the Blue Cross and Blue Shield Association

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# Directorio

## Blue Cross and Blue Shield of Illinois

Coberturas para individuos y familias	Información de contacto
<b>Información sobre la Ley de Cuidado de Salud a Bajo Precio, Affordable Care Act, en inglés (Reforma sanitaria)</b>	(888) 809-2810
<b>Nuevas solicitudes de cobertura</b>	(855) 404-2227
<b>Servicios al Cliente para asegurados</b>	(800) 538-8833
<b>Away From Home Care<sup>®</sup></b> (coordinación de atención inmediata fuera del área de servicio)	Llame al número para llamadas sin costo en su tarjeta de asegurado.
Coberturas	
<b>Coberturas Medicare</b>	(855) 204-1846
Coberturas dentales	
<b>Servicio al Cliente para asegurados con cobertura dental</b>	(800) 367-6401
<b>Venta de coberturas dentales</b>	(800) 367-6401
Información de contacto adicional	
<b>Departamento de Seguros de Illinois</b>	Chicago (312) 814-2420 Springfield (217) 782-4515
<b>Blue Access for Members<sup>SM</sup> (BAM)<sup>SM</sup></b> (sitio web seguro para asegurados)	<a href="http://espanol.bcbsil.com/member">espanol.bcbsil.com/member</a>
<b>Ofertas Blue365<sup>®</sup></b>	(855) 511-BLUE
<b>Asuntos relacionados con las pólizas</b>	Blue Cross and Blue Shield of Illinois P.O. Box 3004 Naperville, IL 60566-9747 Attn: Membership
<b>Reclamaciones</b>	Blue Cross and Blue Shield of Illinois P.O. Box 805107 Chicago, IL 60680-4112

¿Tiene preguntas?

Visite [ThinkBlueIL.com](http://ThinkBlueIL.com) o llame al **888-809-2810**, de 8:00 a. m. a 5:00 p. m., Hora Centro.



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