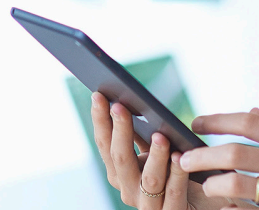# Get all the advantages your health plan offers

Get information about your health benefits, anytime, anywhere. Use your computer, phone or tablet to access the Blue Cross and Blue Shield of Illinois (BCBSIL) secure member website, Blue Access for Members (BAM℠).

With BAM, you can:

- Check the status or history of a claim
- View or print Explanation of Benefits statements
- Locate a doctor or hospital in your plan's network
- Find Spanish-speaking providers
- Request a new ID card or print a temporary one

It's easy to get started

1 Go to bcbsil.com/member

2 Click on the Log In tab and select Register Now

3 Use the information on your BCBSIL ID card to complete the registration process.

Text* BCBSIL APP to 33633 to get the BCBSIL App that lets you use BAM while you're on the go.

*Message and data rates may apply

BlueCross BlueShield of Illinois

Find what you need with Blue Access for Members

BlueCross BlueShield of Illinois

CURRENTLY VIEWING MY PLAN

9 View My Plans

Home | **1** My Coverage | **2** Claims Center | **3** My Health | **4** Doctors & Hospitals | **5** Forms & Documents | **6** Payments & Billing

blueaccess for Members

Welcome NATHAN SMITH!

Message Center **7**
You have no messages
▼ View all messages

Quick Links **8**
- Stop receiving paper statements
- Connect
- Member Discount Program
- Manage preferences
- Verification of Coverage

MY COVERAGE

Plan Type: PPO   Group Number: 098765
                        ID Number: ABC123456789

MEDICAL BENEFITS

Preferred Network

Individual Deductible	N/A
Family Deductible	N/A
Family Out of Pocket Maximum	$8,500.00
Coinsurance	N/A

My Care Profile

Blue Button
Learn how to get your health care profile electronically

Get Started »

Important Information | Non-Discrimination Notice | Help **11** | Contact Us **12**

---

1 **My Coverage:** Review benefit details for you and family members covered under your plan.

2 **Claims Center:** View and organize details such as payments, dates of service, provider names, claims status and more.

3 **My Health:** Make more informed health care decisions by reading about health and wellness topics and researching specific conditions.

4 **Doctors & Hospitals:** Use Provider Finder® to locate a network doctor, hospital or other health care provider, and get driving directions.

5 **Forms & Documents:** Use the form finder to get medical, dental, pharmacy and other forms quickly and easily.

6 **Payments & Billing:** Review and make your payments. View payment status activity for current and past payments.

7 **Message Center:** Communicate with a Customer Service Advocate here. You can also learn about updates to your benefit plan and receive promotional information via secure messaging.

8 **Quick Links:** Go directly to some of the most popular pages, such as medical coverage, replacement ID cards, manage preferences and more.

9 **View My Plan:** See the details of your current health plan, as well as other plans you've had in the past.

10 **Settings:** Set up notifications and alerts to receive updates via text and email, review your member information and change your secure password anytime.

11 **Help:** Look up definitions of health care coverage terms, get answers to frequently asked questions and find articles and videos.

12 **Contact Us:** Here you can find contact information to reach a Customer Service Advocate with any questions you may have about your plan.